

## Union Shopper T&Cs

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726. Level 18/570 George Street Sydney, NSW 2000. Compare.unionshopper.com.au is powered by CIMET.
- Promotion available on qualifying Electricity and/or Gas plan and/or internet plan applications made between **4th Feb 2025** and **31st May 2025** ("Promotional Period") and may be withdrawn at any time by CIMET or Union Shopper. CIMET and Union Shopper retains the right to change or alter the terms of this offer.

### UnionShopper Promotional Offer for Residential Energy Customers

- You ("Customer") may receive a \$90 in Digital prepaid Mastercard® ("the Card") when you successfully switch and stay connected for a minimum of 45 days with an Electricity plan for residential property via the given link below, subject to these Terms and Conditions.
- You ("Customer") may receive a \$50 in Digital prepaid Mastercard® ("the Card") when you successfully switch and stay connected for a minimum of 45 days with a Gas plan for residential property via the given link below, subject to these Terms and Conditions.
- Energy plan comparison is currently available in NSW, ACT, SA, VIC, parts of QLD, TAS, and WA (only gas). Please note, it's not available in the Ergon Area (QLD), NT, or for embedded networks and non-quotable meters.
- Information on how to qualify to receive the Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions.

### UnionShopper Promotional Offer for SME Energy Customers

- You ("Customer") may receive a \$120 in Digital prepaid Mastercard® ("the Card") when you successfully switch and stay connected for a minimum of 45 days with an Electricity plan for SME via the given link below, subject to these Terms and Conditions.

- You (“Customer”) may receive a \$50 in Digital prepaid Mastercard® (“the Card”) when you successfully switch and stay connected for a minimum of 45 days with connect a Gas plan for SME via the given link below, subject to these Terms and Conditions.
- Energy plan comparison is currently available in NSW, QLD, SA, ACT, VIC and TAS. Please note, it’s not available in the Ergon Area (QLD), NT, or for embedded networks and non-quotable meters.
- Information on how to qualify to receive the Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions.

### UnionShopper Promotional Offer for Internet Customers

- You (“Customer”) may receive a \$70 in Digital prepaid Mastercard® (“the Card”) when you successfully switch and stay connected for a minimum of 45 days with an Internet plan via the given link below, subject to these Terms and Conditions.
- Internet Offer available only in NBN or Opticom available areas within Australia. This offer is available to new customers.
- Information on how to qualify to receive the Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions.

### Eligibility requirements

- To be eligible to receive the Card you must connect the Electricity Plan and/or Gas Plan and/or Internet Plan via the following link: <https://unionshopper.com.au/>
- Your Internet Plans must be activated within 45 days from the date of application.
- When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Electricity Plan and/or Gas Plan within the first 45 days from the date of activation, you will not be eligible to receive any Card. There may be additional fees charged to the Customer by the chosen retailer in these events.
- When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Internet Plan within the first 45 days from the date of activation, you will not be eligible to receive any Card. There may be additional fees charged to the Customer by the chosen retailer in these events

- Eligible Recipients will receive the applicable Card/s by email up to 90-120 days after connecting to the relevant plan/s.
- CIMET and Union Shopper are not liable if any Customer details supplied are incorrect.
- This promotion cannot be used in conjunction with any other offer from CIMET.
- You must be an Australian resident aged 18 or over. CIMET may request you to provide a copy of your valid ID for identification purposes.
- The Promoter reserves the right, at any time, to verify the validity to receive the Card/s and Customer's information (including the Customer's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion.
- Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.
- The Mastercard® Digital Gift Card is issued by 545490 Pty Ltd, ABN 83 648 605 225 trading as Karta Co ('Karta') and distributed by 545490 Ops Pty Ltd. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
- **Redemption of the Mastercard® Digital Gift Card is subject to the standard terms and conditions, which can be found at <https://www.karta.com.au/terms-conditions>**
- The Mastercard Digital Gift Card requires activation/claim within 30 days from the date of issue.
- Once the Mastercard Digital Gift Card is issued, the Mastercard Digital Gift Card can be accessed by using a code used for verifying the recipient's Karta App and/or during the identification verification check, within 60 minutes of receiving the code.
- **If the recipient does not enter the code in time, they can request a new code to be sent.**
- **The Mastercard Digital Gift card will expire 90 days after activation/Claim.**
- Mastercard Digital Gift Cards are not transferable, exchangeable, or redeemable for cash.
- If the Card is unavailable, the Promoter reserves the right to substitute it for a card with equivalent value, subject to directions from a regulatory authority.
- If the offer is not able to be conducted as reasonably anticipated, due to any reason beyond the reasonable control of the Promoter, including but not limited to: technical

difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the extent permitted by law: a. to disqualify any individual; or b. to modify, suspend, terminate or cancel the promotion, as appropriate.

- **Check your Spam/junk email** if you have not received a Mastercard Digital Gift Card in your inbox within 90-120 days after activation of your Energy Plan and/or Internet Plan.
- **Mastercard Digital Gift Cards are sent via email from [rewards@karta.com.au](mailto:rewards@karta.com.au).**
- CIMET, Union Shopper and Karta will not honour the Mastercard Digital Gift Cards if not redeemed within the timeline.
- CIMET, Union Shopper and Karta will not replace, expired, lost, stolen, or deleted Mastercard Digital Gift Cards.

## CIMET Terms & Conditions

- CIMET will transfer your Electricity and/or Gas Plan and/or Internet request and details to the retailer.
- CIMET or the retailer may contact you to clarify any details or discrepancies in the Information you provided for your Electricity and/or Gas Plan and/or Internet application.
- Please note that we do not compare all brands in the market, or all products offered by all brands.
- If you have any enquiries regarding your Electricity and/or Gas Plan and/or Internet application, you can contact us directly at 1800 013 000 or email us at [unionshoppersupport@cimet.com.au](mailto:unionshoppersupport@cimet.com.au)
- CIMET Terms and Conditions [CIMET Terms & Conditions](#)
- By participating in this promotion, the individual authorises the Promoter to collect, hold, use and disclose their personal information in accordance with CIMET's privacy policy, including providing such information to third parties such as contractors, service providers, suppliers and where required or authorised by law. CIMET's Privacy policy can be found at [CIMET Privacy Policy | How We Protect Your Data](#)
- CIMET, the retailer may, unless the individual tells us not to, use the information to communicate with them by mail or electronically by, for example, email, phone, SMS to issue direct marketing and commercial communications telemarketing calls.
- To opt out of direct marketing access, update, or correct personal information you may contact us at [unionshopper-support@cimet.com.au](mailto:unionshopper-support@cimet.com.au)